

## **PRIVACY POLICY**

*Effective date: August 3, 2024*

### **1. GENERAL**

a. This website with the URL of <https://shreetuvis.in> ("Website/Site") is operated by Shreetuvis Technologies Private Limited ("We/Our/Us"). We are committed to protecting and respecting your privacy. We collect and process your personal information in accordance with applicable data protection laws. Please read this policy carefully to understand our practices regarding your personal data.

b. We collect your personal information to provide and improve our products and services.

c. Our privacy policy may change from time to time without notice. To stay informed of any updates, please review this policy periodically.

d. All partner firms and any third parties working with or for us, who have access to personal information, are expected to comply with this policy.

### **2. HOW WE COLLECT INFORMATION**

a. Directly from you: We may collect information through the Website when you interact with us.

b. Through business interactions: We may collect information through business dealings with you or your employees.

c. From other sources: We may receive information from public databases, joint marketing partners, social media platforms, or other third parties.

### **3. INFORMATION WE COLLECT**

a. We collect information to enhance our services for all customers.

b. Information collected when you use or sign up on our website includes:

- Name
- Email
- Phone number
- c. Automatically collected information may include:
  - Operating System (OS)
  - Internet Protocol (IP) address
  - Access times
  - Browser type and language
  - Referring website
  - Usage data of our products or services

d. We also collect data on your interaction with our products and services.

e. We retain your information for as long as necessary to provide services and comply with legal requirements.

f. If you opt to receive marketing communications or subscribe to our mailing lists, we may use your data to send relevant information and updates.

#### **4. HOW WE USE INFORMATION**

a. We use your information to provide, maintain, and improve our products and services.

b. Uses include:

- Improving our services and operations
- Understanding your experience and enhancing it
- Personalizing recommendations
- Processing transactions
- Providing customer support
- Sending updates and promotional information
- Complying with legal obligations and protecting against fraud

#### **5. DATA TRANSFER**

a. We take appropriate measures to protect your data.

b. Data may be shared with affiliates, vendors, and service providers for specific functions, but only in compliance with this policy.

c. Third-party service providers are bound by data protection laws and must process data as outlined in this policy.

d. We may disclose personal data to comply with legal obligations, enforce our policies, or protect rights and safety.

#### **6. DATA SECURITY**

a. We implement technical and organizational measures to safeguard your data.

b. We use Secure Sockets Layer (SSL) technology to encrypt sensitive information during transmission.

c. Physical, electronic, and procedural safeguards are in place to protect personal data.

d. It is your responsibility to protect your account credentials and sign off from shared computers.

#### **7. LINKS TO THIRD PARTY SITES/APPS**

a. Our Site may contain links to third-party websites. We are not responsible for their privacy practices or policies. We encourage you to review their privacy policies when you leave our Site.

## **8. SHARING OF PERSONAL INFORMATION**

a. We do not share personal data with third parties without consent except in the following cases:

- With third parties who comply with data protection principles
- To comply with legal requirements
- To protect rights and property
- In business transactions such as mergers or acquisitions

## **9. CHILDREN**

a. If you are under 18 or the age of majority in your jurisdiction, you may use our Website only with parental consent. We are not liable for non-compliance with this requirement.

## **10. CHANGES TO THIS POLICY**

a. We may update this policy periodically. The "Last Updated" date will reflect any changes. Continued use of our services after changes constitute acceptance of the revised policy.

For any privacy concerns or grievances, please contact us with a detailed description, and we will strive to resolve the issue.

### **Contact Details:**

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